# LSEG Workspace | OpenFin

**Basic installation guide** 

Used by 90% of major global banks, OpenFin deploys more than 3,500 desktop applications to more than 3,800 buy-side and sellside firms. The productivity-enhancing technology of OpenFin will be a core component of our long-term strategy for Workspace to create a cutting-edge customer experience.

With Workspace using OpenFin technology, LSEG customers will eventually be able to:

- Create rich and interactive desktop experiences tailored to their needs
- Integrate their applications with Workspace using the interoperability layer of OpenFin
- Experience a zero-install delivery model
- Ensure they always have the latest version of Workspace through instant update technology

LSEG has now released a Pilot version of Workspace on the OpenFin platform, which is available to download for evaluation purposes.

### Accessing the Pilot release

To gain access to the Pilot release of Workspace for OpenFin, refer to the guidance in the table below:

User type	Installation guidance
Existing Workspace customer	Follow the instructions below.
Existing Eikon customer	Contact your Account Team to enable your Eikon account for use of Workspace.
Existing customer, non-Workspace or Eikon	Contact your Account Team to request an LSEG Workspace account.
New customers	Contact us through this form or through your nearest LSEG Office.

## Installing Workspace for OpenFin

You are now taken to the download website <sup>1</sup>. You can install Workspace on multiple devices by returning to this page.

If you already have OpenFin installed on your machine, on the download website:

• Click the Launch Workspace <sup>2</sup> button (1).

Download Workspace	Connectivity Test	
	Workspace for	Desktop (OpenFin)
	Workspace for Windows	Workspace for macOS
2	Download Workspace Installer for Windows	Download Workspace Installer for MacOS (Beta)
	If you already have the RVM installed on your computer	
	Launch Workspace	

<sup>2</sup> The LSEG Workspace shortcuts will also be created in the Windows Start menu.



<sup>&</sup>lt;sup>1</sup> If you are unable to reach this page, contact your Account Team.

#### Downloading the executable

To install Workspace for OpenFin:

- 1. Click the Download Workspace for Windows button (2).
- 2. Read the Software Licence message and, if you want to proceed, click Accept.

The Workspace for OpenFin executable will now begin downloading, along with Workspace and Workspace for Excel.

#### Installing Workspace

To install the application:

Run the downloaded executable file 3 to download and install Workspace for OpenFin, • Workspace, and Workspace for Excel.

## **Running Workspace**

To start using the product immediately, following installation:

1. Select the Open Workspace button.

pace for OpenFin	
can log in now	$\checkmark$
	Installation Completed
	GET SUPPORT
_	
	pace for OpenFin can log in now

To run the application later:

- 1. In Windows, select Start.
- 2. Choose LSEG > LSEG Workspace.

LSEG

New

New

LSEG Workspace

LSEG Workspace - Excel

be us ov rig	EC Workspace is provided under license, subject to the relevant services contract agreed tween the Customer and relevant member of the LSEG Group. You acknowledge that any er IDs and passwords used to access LSEG Workspace cannot be shared. The LSEG Group ms all intellectual property rights in LSEG Workspace or has obtained from a third party the ht to supply them to you. You agree that you will acquire no proprietary rights to LSEG orkspace.
"C	sustomer" means the entity which has authorized you to use LSEG Workspace.
(in co	SEG Group' means London Stock Exchange Group PLC, which owns Refinitiv Parent Limited cluding their successors) and any entity that, from time to time, is directly or indirectly intolling, controlled by or is under common control of such entites. An entity will be semed to control another entity if it has the power to direct or cause the direction of the

workspace-installer.exe

icense Agreement

LSEG Workspace

<sup>&</sup>lt;sup>3</sup> Currently you can use Entra for authentication in both Workspace for OpenFin and Workspace for Web, and authenticating in one will gain you access to the other.

## Uninstalling Workspace for OpenFin

To uninstall Workspace for OpenFin:

1. From the Windows start menu, click Uninstall LSEG Workspace.

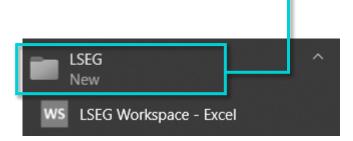
LSEG New	^
WS LSEG Workspace New	
WS LSEG Workspace - Excel	
WS Uninstall LSEG Workspace	
2. In the Remove OpenFin application popup window, click Yes.	Remove OpenFin application ×
res.	Remove App
	Are you sure you want to remove this application? Proceeding will remove all of its existing assets and shortcuts.
	Yes No

3. Click OK to acknowledge the successful uninstallation of LSEG Workspace powered by OpenFin from your computer.

Ор	enFin application removed	×		
	Remove App			
	Successfully uninstalled https://workspace.refinitiv.com/public/workspace/manifest.json.			
	OK		<u> </u>	
fter vo	u have done this, LSEG Workspace - Excel will remain in the list of available progra	ıms iı	your computer.	

To remove it:

- 1. Go to your Control Panel and click Uninstall a program.
- 2. Select LSEG Workspace Excel, then click Uninstall.



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LSEG Workspace 1.26 - Basic Installation Guide

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